

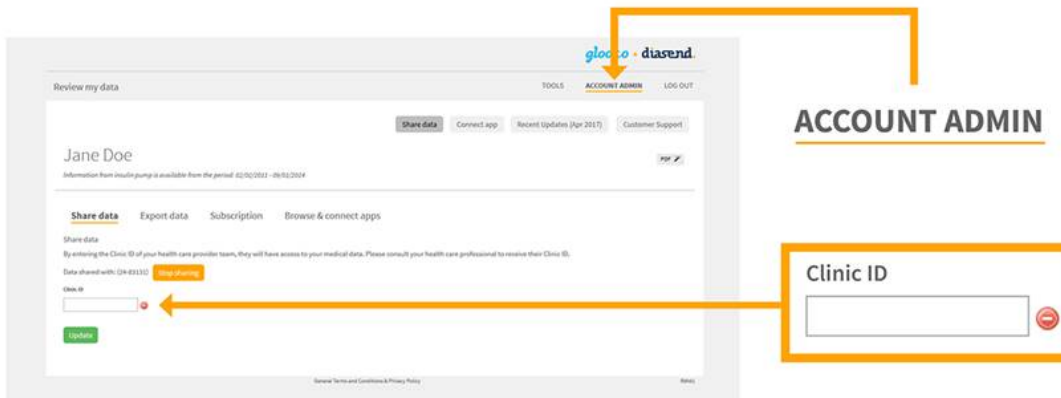
Tandem Pump

Customer service 1-800-206-6601

<https://support.diasend.com/hc/en-us>

- 1) Please visit this website: Please create a Diasend account on your computer:
<https://diasend.com//ca-en>
- 2) Once you have logged in, go to the tab "Account Admin" in your diasend® Personal account and add the "Clinic ID" of your healthcare provider.
 - You will need our clinic code which is 33-15633

Ask your health care provider for their Clinic ID and enter it here



To upload Tandem pump, first install the Diasend uploader software (one time only):

<https://support.diasend.com/hc/en-us/articles/212542905-How-to-install-and-start-using-the-diasend-Uploader-software>

1. Log in to your account at www.diasend.com
2. Download the Diasend software Uploader
3. In the pop up window choose save file
4. If a window pops open, click run file. Otherwise you will need to look for the installed
5. Double click the Diasend Uploader icon on your desktop to start the program
6. Connect the cable to the computer
7. Connect your device to the cable
8. Upload the data- Note: the first time you may be asked to validate your user account